

nelnet CAMPUS COMMERCCE

How to Create your My Nelnnet Account

Access Nelnet Campus Commerce through myMount

The screenshot shows the myMount website interface. At the top, there is a navigation bar with the following items: Home, Academics, Learning Resources, Finances, Human Resources, Policies, Mount Community, Technology, Transformation 2025, Testing, Help, and My Pages. Below this is a breadcrumb trail: You are here: Finances > My Account. The main content area is titled "Finances" and contains several sections: "My Account Balances" (with a link to view the home page), "My Nelnet Account" (with a "Go to Nelnet" link), "eCampus Bookstore Advance Requests" (with a link to view the summary), "Student Refund Choice - Introduction" (with a link to set or change the choice), and "HEERF Eligibility and Status" (with a search bar). A red arrow points from the "Finances" menu item in the navigation bar to the "Finances" section header. Another red arrow points from the "My Nelnet Account" menu item in the left sidebar to the "My Nelnet Account" section header.

Login to myMount then select the following items:

- Finances from the blue Menu Bar
- My Nelnet Account under My Account

Select this link

myMount



Home Academics Learning Resources Finances Human Resources Policies Mount Community Technology Transformation 2025 Testing Help My Pages

You are here: [Finances](#) > [My Account](#) > [My Nelnet Account](#)

Finances

My Account

Student Billing & Financial Aid

Financial Aid

Quick Links

My Pages

COVID-19 Resources

Blackboard

Campus Directory

Email

Mission & Catholic Identity

Mobile Print

myMountGo

Athletics (msjlions.com)

eCampus Bookstore

ROAR Store

Library (library.msj.edu)

www.msj.edu

Finances

My Nelnet Account

Mount St. Joseph University partners with Nelnet to provide payment plan and student billing services.

The first time you visit the Nelnet site, you will be asked to create an account.

Through Nelnet, you can make one-time payments for fall, spring, and summer semesters. You can also enroll in a payment plan (fees apply) for fall and spring semesters.

[Go to Nelnet](#)

Enter Demographic Information

Complete all of the required fields and click **Next**

You have the option to enter a **Preferred Name** when establishing or editing user profile.

Create Account

Contact Info

Name

Prefix	<input type="text" value="-- None --"/>
First Name*	<input type="text"/>
Preferred Name	<input type="text"/>
Middle Name	<input type="text"/>
Last Name*	<input type="text"/>
Suffix	<input type="text" value="-- None --"/>

Address

Country*	<input type="text" value="United States"/>
Address Line 1*	<input type="text" value="Street Address, PO Box, Company Name, etc"/>
Address Line 2	<input type="text" value="Apartment, Suite, Unit, Building, Floor, etc"/>
Add another address line	
City*	<input type="text"/>
State*	<input type="text" value="-- Select --"/>
Zip*	<input type="text"/>
Time Zone*	<input type="text" value="Default Time"/>

E-mail

E-mail 1	<input type="text"/>
Add another e-mail address	

E-mail correspondence will be sent to all e-mails provided.

Phone Numbers

At least one phone number is required.

Daytime Phone	<input type="text" value="US"/>	<input type="text"/>	Ext.	<input type="text"/>
Evening Phone	<input type="text" value="US"/>	<input type="text"/>	Ext.	<input type="text"/>
Mobile Phone	<input type="text" value="US"/>	<input type="text"/>		

I certify that I am the subscriber to the provided cellular or other wireless number. To stay informed and receive the best service, I authorize Netnet and its representatives and agents to contact me regarding my account at any current and future numbers that I provide for my cellular telephone or other wireless device using automatic dialing systems, artificial or prerecorded messages, and/or SMS text messages. I understand that standard message and data rates may be charged by my service provider(s). By clicking 'Next' below, you agree to such contact related to your account.

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Choose username, password, and security questions

A Nelnet Account consists of:

- * Username
- * Password
- * 4 Digit PIN – This PIN will be used for identification if a student has forgotten their password
- * Two Telephone ID Questions – These questions are used by Nelnet Campus Commerce student service associates to validate a student’s identity when they make inquiries by phone

Complete all information and click **Submit**

Create Account

Online Account Profile

Required fields are marked with a *

Username and Password

Username*	<input type="text"/>	✓ Do not include spaces in your password
Password*	<input type="password"/>	✗ Password must contain at least 8 characters
Confirm Password*	<input type="password"/>	✗ Password must contain at least one letter
		✗ Password must contain at least one number
		✗ Password must include at least one special character: !@#\$\$%^&*()_+.
		✓ Password must not have any invalid characters
		✓ Passwords are case sensitive
		✓ Password cannot contain the username

Phone Authentication

This information will be used to validate your identity when making inquiries by telephone. Choose information you will easily remember.

4-Digit PIN*	<input type="text"/>
Telephone ID Question 1*	-- Select --
Question 1 Answer*	<input type="text"/>
Telephone ID Question 2*	-- Select --
Question 2 Answer*	<input type="text"/>

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